



## Governance Evaluation Checklist

Reference No: CPGE-241201-000818

Submitted By: S\*\*\*\*386J on 27-06-2025 14:34:39 MERLINA ISA

### Tier 2 (All IPCs and Large Non- IPC Charities)

Tier 2 Checklist is for charities with gross annual receipts or total expenditure (whichever is higher) of \$10million or more.To change the checklist, please go back to Checklist Selection page.

S/N	Code Guidelines	Code ID	Response	Explanation
<b>Principle 1: The charity serves its mission and achieves its objectives.</b>				
1	Clearly state the charitable purposes (For example, vision and mission, objectives, use of resources, activities, and so on) and include the objectives in the charity's governing instrument.	1.1	Yes	
2	Publish the stated charitable purposes on platforms (For example, Charity Portal, website, social media channels, and so on) that can be easily accessed by the public.	1.2	Yes	
3	Develop and implement strategic plans to achieve the stated charitable purposes.	1.3	Yes	
4	Have the Board review the charity's strategic plans regularly to ensure that the charity is achieving its charitable purposes, and monitor, evaluate and report the outcome and impact of its activities.	1.4	Yes	

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	<p>building the capacity and capability of the charity and ensure that the Board monitors the progress of this plan.</p> <p>"Capacity" refers to a charity's infrastructure and operational resources while "capability" refers to its expertise, skills and knowledge.</p>			
	Principle 2: The charity has an effective Board and Management.			
5	<p>The Board and Management are collectively responsible for achieving the charity's charitable purposes. The roles and responsibilities of the Board and Management should be clear and distinct.</p>	2.1	Yes	
6	<p>The Board and Management should be inducted and undergo training, where necessary, and their performance reviewed regularly to ensure their effectiveness.</p>	2.2	Yes	
7	<p>Document the terms of reference for the Board and each of its committees. The Board should have committees (or designated Board member(s)) to oversee the following areas*, where relevant to the charity:</p> <p>a. Audit</p> <p>b. Finance</p>	2.3	Yes	
	<p>* Other areas include Programmes and Services, Fund-raising, Appointment/Nomination, Human Resource, and</p>			

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8	<p>Investment.</p> <p>Ensure the Board is diverse and of an appropriate size, and has a good mix of skills, knowledge, and experience. All Board members should exercise independent judgement and act in the best interest of the charity.</p>	2.4	Yes	
9	<p>Develop proper processes for leadership renewal. This includes establishing a term limit for each Board member. All Board members must submit themselves for re-nomination and re-appointment, at least once every three years.</p> <p>Develop proper processes for leadership renewal. This includes establishing a term limit for the Treasurer (or equivalent position).</p>	2.5	Yes	
10	<p>For Treasurer (or equivalent position) only:</p> <p>a. The maximum term limit for the Treasurer (or equivalent position like a Finance Committee Chairman, or key person on the Board responsible for overseeing the finances of the charity) should be four consecutive years. If there is no Board member who oversee the finances, the Chairman will take on the role.</p> <p>i. After meeting the maximum term limit for the Treasurer, a Board member's re-appointment to the position of Treasurer (or an equivalent position</p>	2.6	Yes	

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	<p>may be considered after at least a two-year break.</p> <p>ii. Should the Treasurer leave the position for less than two years, and when he/she is being re-appointed, the Treasurer's years of service would continue from the time he/she stepped down as Treasurer.</p> <p>Ensure the Board has suitable qualifications and experience, understands its duties clearly, and performs well.</p>			
11		2.7	Yes	
	<p>a. No staff should chair the Board and staff should not comprise more than one-third of the Board.</p> <p>Ensure the Management has suitable qualifications and experience, understands its duties clearly, and performs well.</p>			
12		2.8	Yes	
	<p>a. Staff must provide the Board with complete and timely information and should not vote or participate in the Board's decision-making.</p> <p>The term limit for all Board members should be set at 10 consecutive years or less. Re-appointment to the Board can be considered after at least a two-year break.</p>			
13		2.9a 2.9b 2.9c	Yes	
	<p>For all Board members:</p> <p>a. Should the Board member leave the Board for less than two years, and when he/she is being re-</p>			

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	<p>appointed, the Board member's years of service would continue from the time he/she left the Board.</p> <p>b. Should the charity consider it necessary to retain a particular Board member (with or without office bearers' positions) beyond the maximum term limit of 10 consecutive years, the extension should be deliberated and approved at the general meeting where the Board member is being re-appointed or re-elected to serve for the charity's term of service. (For example, a charity with a two-year term of service would conduct its election once every two years at its general meeting).</p> <p>c. The charity should disclose the reasons for retaining any Board member who has served on the Board for more than 10 consecutive years, as well as its succession plan, in its annual report. For Treasurer (or equivalent position) only:</p> <p>d. A Board member holding the Treasurer position (or equivalent position like a Finance Committee Chairman or key person on the Board responsible for overseeing the finances of the charity) must step down from the Treasurer or equivalent position after a maximum of four</p>			
14		2.9d	Yes	

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	consecutive years.			
	i. The Board member may continue to serve in other positions on the Board (except the Assistant Treasurer position or equivalent), not beyond the overall term limit of 10 consecutive years, unless the extension was deliberated and approved at the general meeting - refer to 2.9.b.			
	Principle 3: The charity acts responsibly, fairly and with integrity.			
15	Conduct appropriate background checks on the members of the Board and Management to ensure they are suited to work at the charity.	3.1	Yes	
16	Document the processes for the Board and Management to declare actual or potential conflicts of interest, and the measures to deal with these conflicts of interest when they arise.	3.2	Yes	
17	a. A Board member with a conflict of interest in the matter(s) discussed should recuse himself/ herself from the meeting and should not vote or take part in the decision-making during the meeting.	3.3	Yes	
18	Ensure that no Board member is involved in setting his/her own remuneration directly or indirectly.	3.3	Yes	
	Ensure that no staff is involved in setting his/her own remuneration directly or indirectly.			

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19	Establish a Code of Conduct that reflects the charity's values and ethics and ensure that the Code of Conduct is applied appropriately.	3.4	Yes	
20	Take into consideration the ESG factors when conducting the charity's activities.	3.5	Yes	
<b>Principle 4: The charity is well-managed and plans for the future.</b>				
Implement and regularly review key policies and procedures to ensure that they continue to support the charity's objectives.				
21	a. Ensure the Board approves the annual budget for the charity's plans and regularly reviews and monitors its income and expenditures (For example, financial assistance, matching grants, donations by board members to the charity, funding, staff costs and so on).	4.1a	Yes	
Implement and regularly review key policies and procedures to ensure that they continue to support the charity's objectives.				
22	b. Implement appropriate internal controls to manage and monitor the charity's funds and resources. This includes key processes such as:	4.1b	Yes	
i. Revenue and receipting policies and procedures;				
ii. Procurement and payment policies and				

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	procedures; and			
	iii. System for the delegation of authority and limits of approval.			
23	Seek the Board's approval for any loans, donations, grants, or financial assistance provided by the charity which are not part of the core charitable programmes listed in its policy. (For example, loans to employees/subsidiaries, grants or financial assistance to business entities).	4.2	Yes	
24	Regularly identify and review the key risks that the charity is exposed to and refer to the charity's processes to manage these risks.	4.3	Yes	
	Set internal policies for the charity on the following areas and regularly review them:			
	a. Anti-Money Laundering and Countering the Financing of Terrorism (AML/CFT);			
25	b. Board strategies, functions, and responsibilities;	4.4	Yes	
	c. Employment practices;			
	d. Volunteer Management*;			
	e. Finances;			
	f. Information Technology (IT) including data privacy management and cyber-security;			

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	g. Investment (obtain advice from qualified professional advisors if this is deemed necessary by the Board);			
	h. Service or quality standards; and			
	i. Other key areas such as fund-raising and data protection.			
26	The charity's audit committee or equivalent should be confident that the charity's operational policies and procedures (including IT processes) are effective in managing the key risks of the charity.	4.5	Yes	
27	The charity should also measure the impact of its activities, review external risk factors and their likelihood of occurrence, and respond to key risks for the sustainability of the charity.	4.6	Yes	
	<b>Principle 5: The charity is accountable and transparent.</b>			
28	Disclose or submit the necessary documents (such as Annual Report, Financial Statements, GEC, and so on) in accordance with the requirements of the Charities Act, its Regulations, and other frameworks (For example, Charity Transparency Framework and so on).	5.1	Yes	
29	Generally, Board members should not receive remuneration for their services to the Board. Where the charity's governing instrument expressly permits	5.2	Yes	

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	<p>remuneration or benefits to the Board members for their services, the charity should provide reasons for allowing remuneration or benefits and disclose in its annual report the exact remuneration and benefits received by each Board member.</p> <p>The charity should disclose the following in its annual report</p>			
30	<p>a. Number of Board meetings in the year; and</p> <p>b. Each Board member's attendance</p> <p>The charity should disclose in its annual report the total annual remuneration (including any remuneration received in the charity's subsidiaries) for each of its three highest-paid staff, who each receives remuneration exceeding</p>	5.3	Yes	
31	<p>\$100,000, in incremental bands of \$100,000. Should any of the three highest-paid staff serve on the Board of the charity, this should also be disclosed. If none of its staff receives more than \$100,000 in annual remuneration each, the charity should disclose this fact.</p> <p>The charity should disclose in its annual report the number of paid staff who are close members of the family of the Executive Head or Board members, and whose remuneration exceeds \$50,000 during the</p>	5.4	Yes	
32		5.5	Yes	

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	<p>year. The annual remuneration of such staff should be listed in incremental bands of \$100,000. If none of its staff is a close member of the family of the Executive Head or Board members and receives more than \$50,000 in annual remuneration, the charity should disclose this fact.</p> <p>Implement clear reporting structures so that the Board, Management, and staff can access all relevant information, advice, and resources to conduct their roles effectively. a. Record relevant discussions, dissenting views and decisions in the minutes of general and Board meetings. Circulate the minutes of these meetings to the Board as soon as practicable.</p> <p>Implement clear reporting structures so that the Board, Management, and staff can access all relevant information, advice, and resources to conduct their roles effectively.</p>			
33		5.6a	Yes	
34		5.6b	Yes	
35		5.7	Yes	
	<p>b. The Board meetings should have an appropriate quorum of at least half of the Board, if a quorum is not stated in the charity's governing instrument.</p> <p>Implement a whistle-blowing policy for any person to raise concerns about possible wrongdoings within the charity and ensure such concerns are independently</p>			

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	investigated and follow-up action taken as appropriate.			
	Principle 6 The charity communicates actively to instil public confidence.			
36	Develop and implement strategies for regular communication with the charity's stakeholders and the public (For example, focus on the charity's branding and overall message, raise awareness of its cause to maintain or increase public support, show appreciation to supporters, and so on).	6.1	Yes	
37	Listen to the views of the charity's stakeholders and the public and respond constructively.	6.2	Yes	
38	Implement a media communication policy to help the Board and Management build positive relationships with the media and the public.	6.3	Yes	

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## Declaration

Full Name as per ID

MERLINA ISA

ID Type

NRIC

ID No.

S\*\*\*\*386J

Email Address

merlinakoh@viva.sg

Designation (within Organisation)

Operations Manager

- I confirm that the information provided in this submission is true and accurate to the best of my knowledge. I am aware that the provision of false or misleading information in relation to this submission to the Commissioner of Charities can constitute a criminal offence, which is punishable by imprisonment and/or a fine.
- I hereby declare that the Governing Board has approved this Governance Evaluation Checklist and has authorised me to submit this checklist on its behalf. All information given by me in this checklist submission is true to the best of my knowledge and I have not wilfully suppressed any material fact.

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